



# ACCOUNT TO ACCOUNT (A2A)

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## SUMMARY

The A2A product is described as a payment option to transfer money between an internal and external account.



# ACCOUNT TO ACCOUNT (A2A)

## CONFIDENTIALITY NOTICE

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## ABOUT THIS DOCUMENT

The *Allied Payment Network Account to Account (A2A) User Guide* is intended to provide a detailed description of the A2A product user experience. This Document is intended as a supplemental resource only and does not supersede or replace any agreements, including agreements between Allied Payment Network and Partners.

*Note: Images used in this document are for reference only and are subject to change.*

## INTENDED AUDIENCE

Allied Payment Network has produced this document for Allied's Partners (Financial Institutions and Partners) for implementing Allied's A2A product. This document is not intended to be shared with Partners' end users (clubmember/customers).

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# PATHS

A2A HAS 3 PRIMARY PATHS

## NEW TRANSFER

## ACCOUNTS

## TRANSFERS



Transfer funds between  
Internal & External  
Accounts

I want to

New Transfer Accounts View Transfers

Amount to Transfer:

\$0<sup>00</sup>

Tap above to change amount

From Account

Select Account

To Account

Select Account

Note

Transfer Money

I Already Have An Authentication Code

Cancel Current Transfer

v1.2.62



Add, Verify, View & Delete  
Accounts

I want to

New Transfer Accounts View Transfers

Q Name of Account or Account Number

Internal Accounts

Chase 2 - \*65432

Send And Receive Money

Test Chase Checking - \*67890

Send And Receive Money

External Accounts

No External Accounts

You don't have any external accounts. To use this product you need at least one external account.

Create An Account

+

v1.2.62



View, Edit & Cancel  
Transfers

I want to

New Transfer Accounts View Transfers

No Transfers Have Been Made

When you transfer money we will show your past 60 days of history here.

Send Money

v1.2.62

## UI NAVIGATION LEGEND



Proceeds Forward



Required Step



Optional Step



Moves Back

# NEW TRANSFER PAGE OVERVIEW

THE NEW TRANSFER PATH ALLOWS THE USER TO SUBMIT A TRANSFER BETWEEN AN INTERNAL & EXTERNAL ACCOUNT.

The image illustrates the 'New Transfer' page in a mobile application. The background shows the overall layout with a dark blue header containing a 'I want to' button and three tabs: 'New Transfer', 'Accounts', and 'View Transfers'. The main content area displays 'Amount to Transfer: \$0.00' with a prompt 'Click above to change amount'. Below this is a form with fields for 'From Account', 'To Account', 'Note', and 'Fee Verification'. A red button is visible at the bottom of the form.

The inset provides a detailed view of the form fields:

- Header:** A dark blue bar with a 'I want to' button.
- Tabs:** 'New Transfer', 'Accounts', and 'View Transfers'.
- Amount to Transfer:** '\$0.00' with the instruction 'Tap above to change amount'.
- From Account:** A dropdown menu labeled 'Select Account'.
- To Account:** A dropdown menu labeled 'Select Account'.
- Note:** A text input field.
- Fee Verification:** A checkbox labeled 'I verify that there is a \$1.00 fee and I wish to continue'.
- Buttons:** A red 'Transfer Money' button and a red link 'I Already Have An Authentication Code' with a sub-link 'Cancel Current Transfer'.

# NEW TRANSFER PAGE OVERVIEW

## AMOUNT TO SEND

- ◆ Default Amount: \$0.00

## FROM ACCOUNT

- ◆ Pop-up: From Account Menu
- ◆ Lists User's Accounts
- ◆ Filtered to Internal or External Accounts when To Account is selected

## TO ACCOUNT

- ◆ Pop-up: To Account Menu
- ◆ Lists User's Accounts
- ◆ Filtered to Internal or External Accounts when From Account is selected

## NOTE

- ◆ Default: Blank
- ◆ Add Optional Note

## FEE VERIFICATION

- ◆ Required to transfer money.

## TRANSFER MONEY

- ◆ Default: Disabled until an Amount has been entered and two Accounts have been chosen
- ◆ Takes User to Authenticate User or the Money Sent page depending on the status of the Account and settings in FI Admin.

## I ALREADY HAVE AN AUTH CODE

- ◆ May be required depending on FI Admin settings

The screenshot shows the 'New Transfer' page with the following elements:

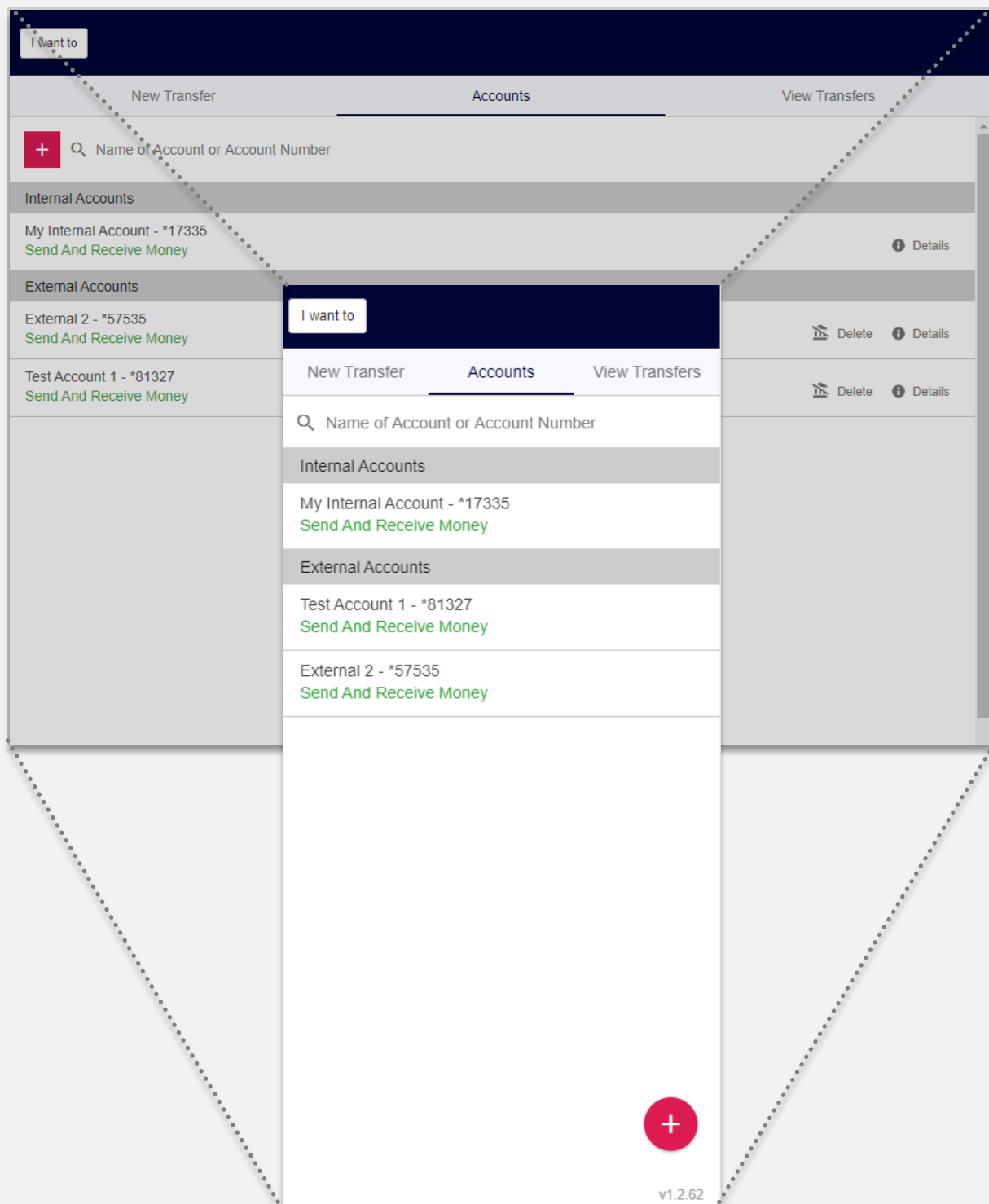
- I want to** button at the top.
- Tabs: **New Transfer**, **Accounts**, **View Transfers**.
- Amount to Transfer:** \$0 00. Below it, text says 'Tap above to change amount'.
- From Account** dropdown menu with 'Select Account' text.
- To Account** dropdown menu with 'Select Account' text.
- Note** text input field.
- Fee Verification** section with an unchecked checkbox and text: 'I verify that there is a \$1.00 fee and I wish to continue'.
- Transfer Money** button.
- Link: [I Already Have An Authentication Code](#) (with a lock icon).
- Link: [Cancel Current Transfer](#).

## CANCEL CURRENT TRANSFER

- ◆ Clear all fields
- ◆ Resets to Default

# ACCOUNTS PAGE OVERVIEW

THE ACCOUNTS PATH ALLOWS THE USER TO VIEW, ADD, OR DELETE ACCOUNTS.



# ACCOUNTS PAGE OVERVIEW

## SEARCH BOX

- ◆ Default: Name of Account or Account Number
- ◆ Allows User to enter a word or string of alpha-numeric characters
- ◆ Filters Accounts page by User's search

## INTERNAL ACCOUNTS

- ◆ Default: Account Name—\*xxxxxx
- ◆ Verified through Financial Institution

## EXTERNAL ACCOUNTS

- ◆ Default: Account Name—\*xxxxxx
- ◆ Created and verified by the User

## VERIFY ACCOUNT

- ◆ Takes User to Add Account Verification page
- ◆ External Accounts must be Verified via Micro Deposits before they can be used to Transfer funds

## CREATE AN ACCOUNT

- ◆ Takes User to Add an Account page

I want to

New TransferAccountsView Transfers

Name of Account or Account Number

Internal Accounts

My Internal Account - \*17335  
Send And Receive Money

External Accounts

Test Account 1 - \*81327  
Send And Receive Money

External 2 - \*57535  
Send And Receive Money

My Bippus - \*58789  
Deposit Verification Required

+

V1.2.62

# ADDING AN ACCOUNT

ADD AN ACCOUNT THROUGH THE FOLLOWING PROCESS:

From the New Transfer page, click Select Account under From Account or To Account, then click Add An Account

..... OR .....

From The Account Page, click Create An Account or the Add Account icon.

The screenshot shows the 'New Transfer' page with a modal titled 'From Account'. The modal lists two internal accounts: 'A Nice Account 14 - \*67890' and 'CHASE Chase 2 - \*73662', each with a 'Send And Receive Money' link. At the bottom of the modal is a red button with a plus icon and the text 'Add An Account'. Below the modal, there is a 'Note' field, a 'Fee Verification' section with a checkbox and text, and a 'Transfer Money' button. At the very bottom, there is a link 'I Already Have An Authentication Code' and a 'Cancel Current Transfer' link. The version number 'v1.2.62' is in the bottom right corner.

The screenshot shows the 'Accounts' page. It has a search bar and two sections: 'Internal Accounts' and 'External Accounts'. The 'Internal Accounts' section lists 'Chase 2 - \*65432' and 'Test Chase Checking - \*67890', each with a 'Send And Receive Money' link. The 'External Accounts' section shows a message: 'No External Accounts. You don't have any external accounts. To use this product you need at least one external account.' Below this message is a red button labeled 'Create An Account'. At the bottom right is a red circular button with a plus icon. The version number 'v1.2.62' is in the bottom right corner.

CONTINUE: ADD ACCOUNT PROCESS





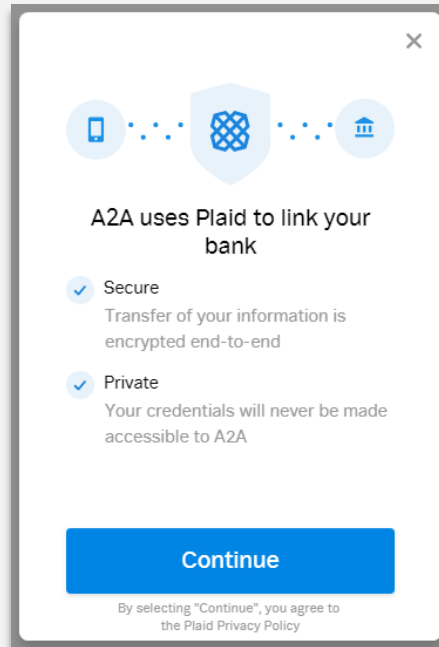
# ADDING AN ACCOUNT USING PLAID

ADD AN ACCOUNT THROUGH THE FOLLOWING PROCESS:

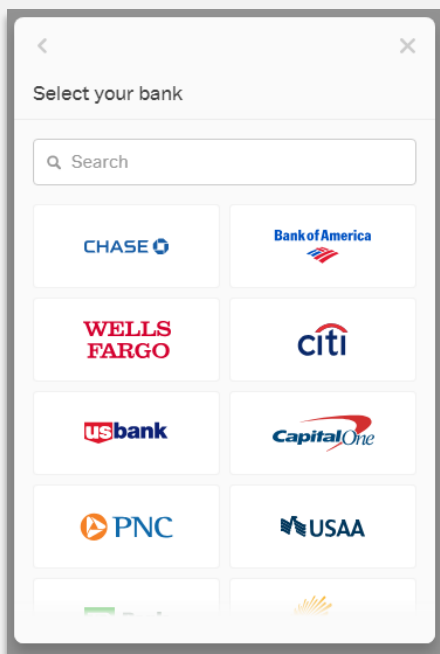
- ◆ Click Add An Account.



- ◆ Click Continue from the Plaid Interface

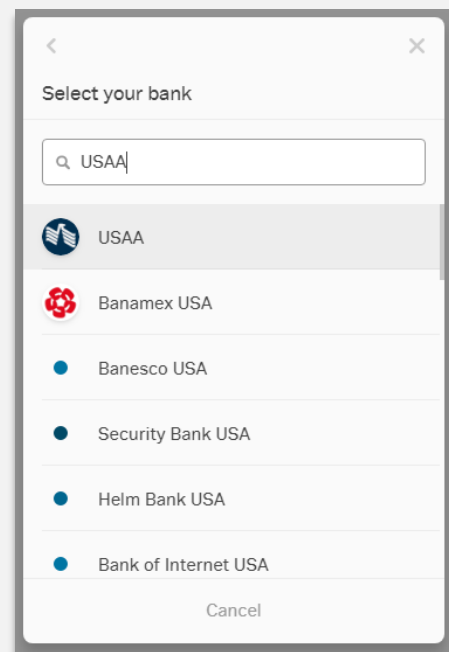


- ◆ Select a Financial Institution from the list.



..... OR .....

- ◆ Enter a name into the Search box to filter the results.

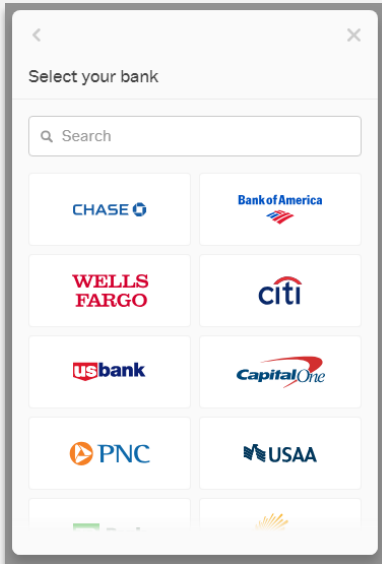


CONTINUE: ADD ACCOUNT PROCESS



# ADDING AN ACCOUNT USING PLAID

## ◆ Select your bank.



Select your bank

Search

CHASE

Bank of America

WELLS FARGO

citi

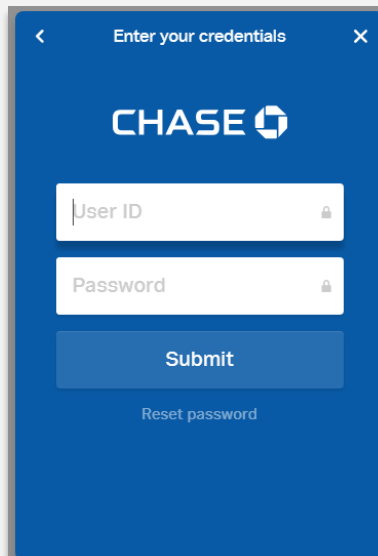
us bank

Capital One

PNC

USAA

## ◆ Enter your credentials.



Enter your credentials

CHASE

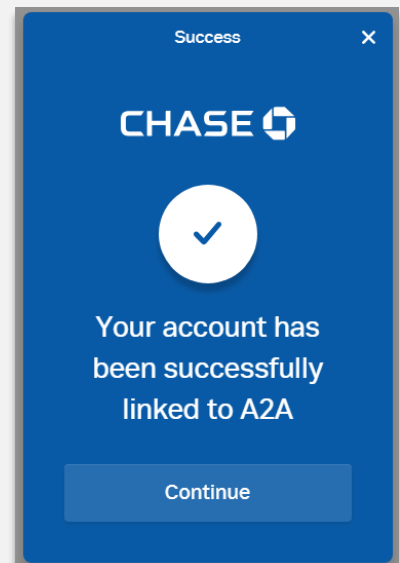
User ID

Password

Submit

Reset password

## ◆ Credentials confirmed.



Success

CHASE

✓

Your account has been successfully linked to A2A

Continue

CONTINUE: ADD ACCOUNT PROCESS



# ADDING AN ACCOUNT USING PLAID

Plaid will pull back the accounts linked to the credentials that you provided.  
Select the accounts that you want to add.

Transfer Money

Log Out

New Transfer

Accounts

View Transfers

Select Your Account

Display name of the Account

☐ Chase Checking Account

Account Number: 485773939

Display name of the Account

☒ Chase Saving Account

Account Number: 485774323

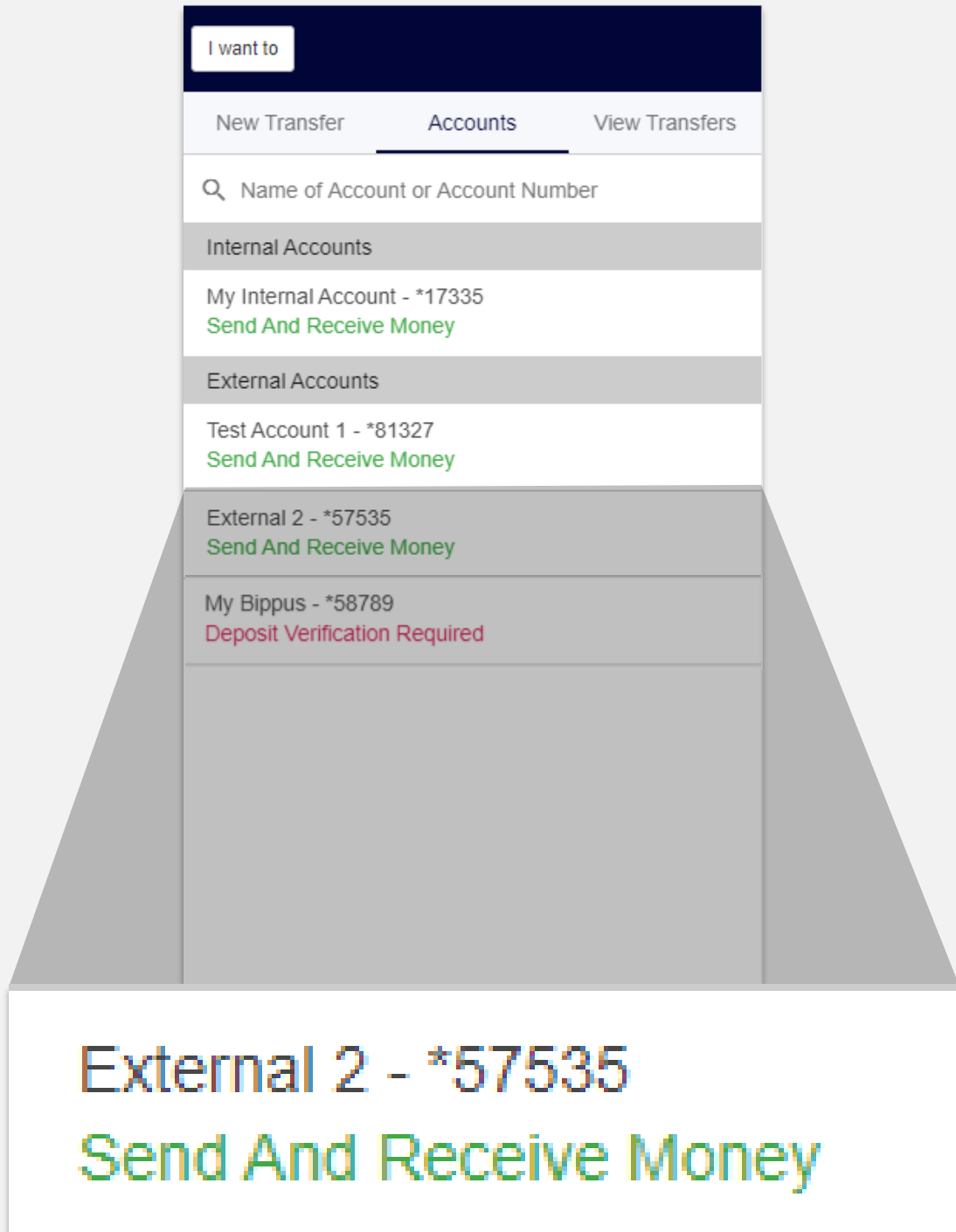
Add Accounts

Click Add Accounts.

CONTINUE: ADD ACCOUNT PROCESS



# ADDING AN ACCOUNT USING PLAID

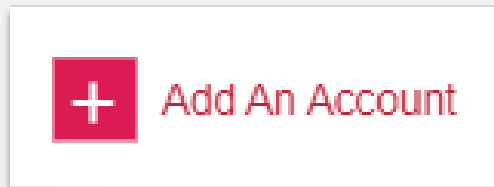


Accounts verified with credentials through Plaid will now appear under the External Accounts section.

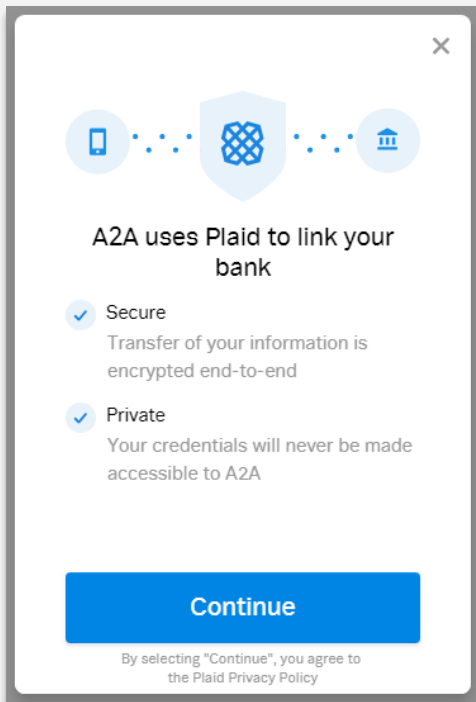
# ADDING AN ACCOUNT MANUALLY

ADD AN ACCOUNT THROUGH THE FOLLOWING PROCESS:

- ◆ Click Add Account.



- ◆ Click X to exit Plaid.

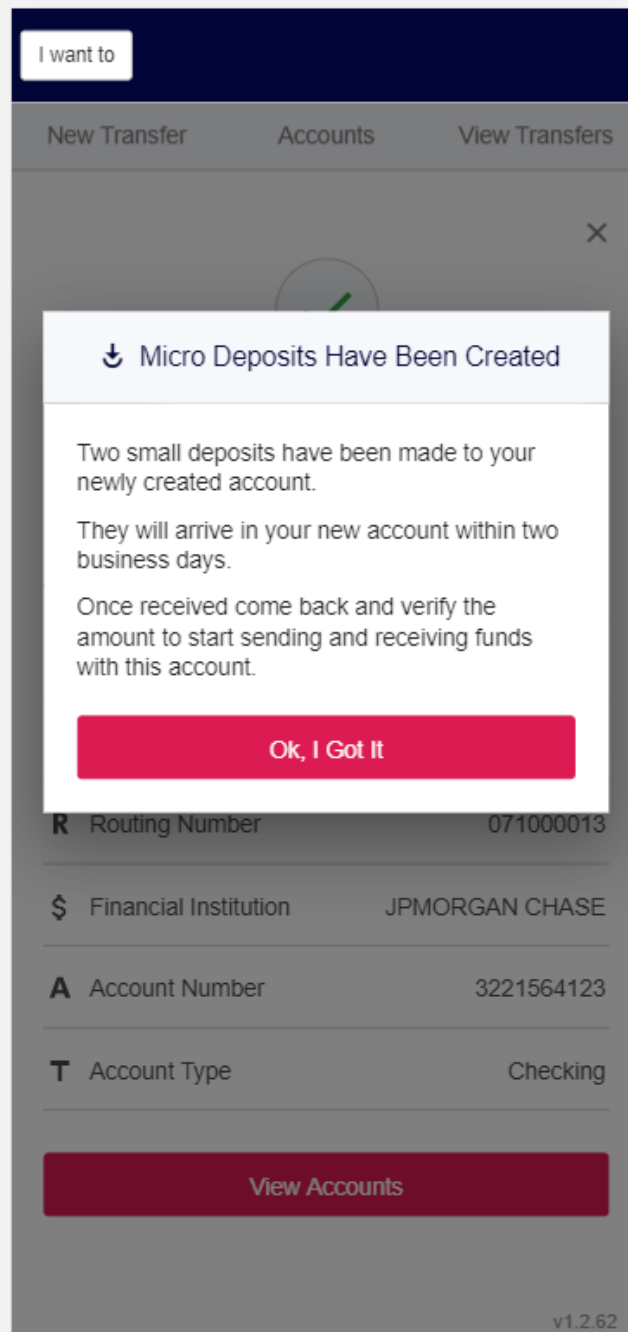
A mobile app interface for adding an account manually. At the top is a dark blue bar with "I want to" and three tabs: "New Transfer", "Accounts", and "View Transfers". The main heading is "Account Information" with a subtext: "Please fill out the form below to manually add a new account." The form fields are: "Name of the Account" (text input), "Nickname" (text input), "Routing Number" and "Account Number" (two side-by-side text inputs), and "Account Type" with radio buttons for "Checking" (selected) and "Savings". At the bottom are two buttons: "Add Account" (dark red) and "Cancel Creating Account" (pink).

CONTINUE: ADD ACCOUNT PROCESS



# ADDING AN ACCOUNT MANUALLY

The User will receive two micro deposits in the account that was added.  
These micro deposit amounts will be used to verify the account.



CONTINUE: ADD ACCOUNT PROCESS



# ADDING AN ACCOUNT MANUALLY

## Account Added!

I want to

New Transfer

Accounts

View Transfers

×

✓

Account Added!

Please come back and verify the two micro deposits to start using this account.

Activity Summary

<div>Account Name</div>	Test Account 1
<div>Nickname</div>	
<div><div>R</div>Routing Number</div>	074000010
<div><div>\$</div>Financial Institution</div>	JPMORGAN CHASE
<div><div>A</div>Account Number</div>	321123321
<div><div>T</div>Account Type</div>	Checking

View Accounts

NAME

NICKNAME

ROUTING #

FINANCIAL INSTITUTION

ACCOUNT #

ACCOUNT TYPE

VIEW ACCOUNTS

- ◆ Takes user to Accounts page


CONTINUE: ADD ACCOUNT PROCESS



# ADDING AN ACCOUNT MANUALLY

I want to

New TransferAccountsView Transfers

 Name of Account or Account Number

Internal Accounts

My Internal Account - \*17335  
Send And Receive Money


External Accounts

Test Account 1 - \*81327  
Send And Receive Money

External 2 - \*57535  
Send And Receive Money

My Bippus - \*58789  
Deposit Verification Required

My Bippus - \*58789  
Deposit Verification Required

  
v1.2.62

Manually created accounts must be verified through use of micro deposits.



# VERIFY ACCOUNT

VERIFY AN ACCOUNT THROUGH THE FOLLOWING PROCESS:

Click one of the links to open the Account Verification page.

I want to

New TransferAccountsView Transfers

+

Q

Name of Account or Account Number

Internal Accounts

My Internal Account - \*17335

Send And Receive Money

Details

External Accounts

External 2 - \*57535

Send And Receive Money

DeleteDetails

Test Account 1 - \*81327

Send And Receive Money

DeleteDetails

My Bippus - \*58789

Deposit Verification Required

VerifyDetails

Deposit Verification Required

Verify

Verify Account

We have sent two small deposits to:  
**My Bippus**

Deposit One

Deposit Two

\$ 0.02

\$ 0.25

Verify

Cancel Account Verification

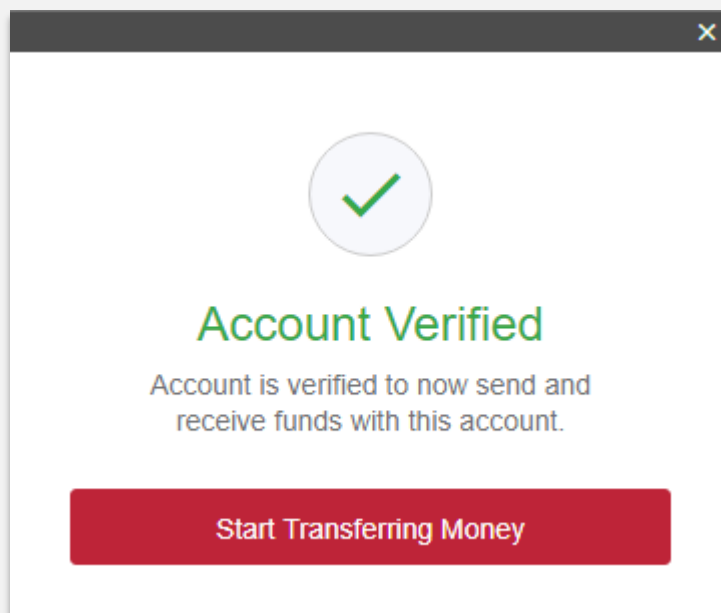
Enter the micro deposit amounts sent to your Account and click Verify.

Verify

# VERIFY ACCOUNT

Account Verified!

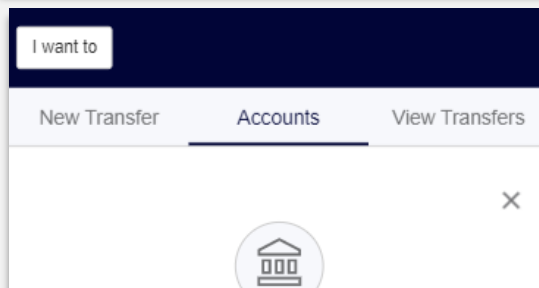
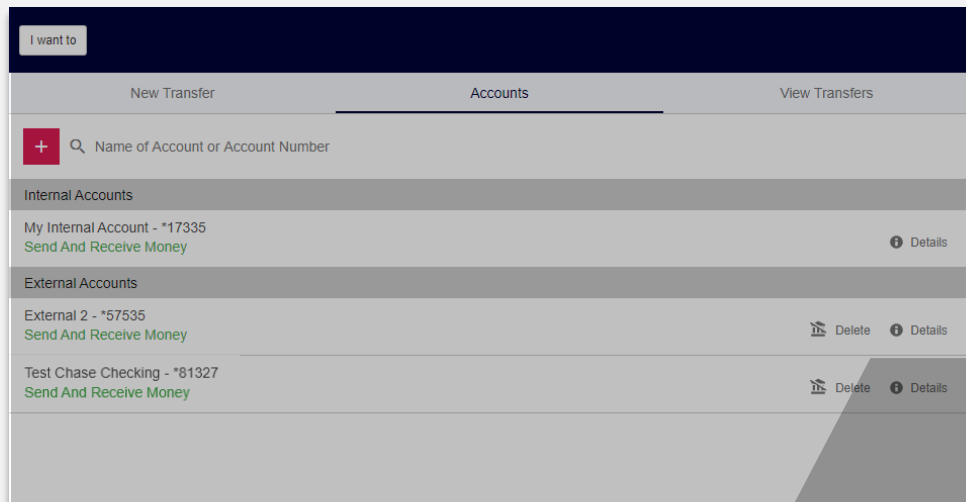
Verify



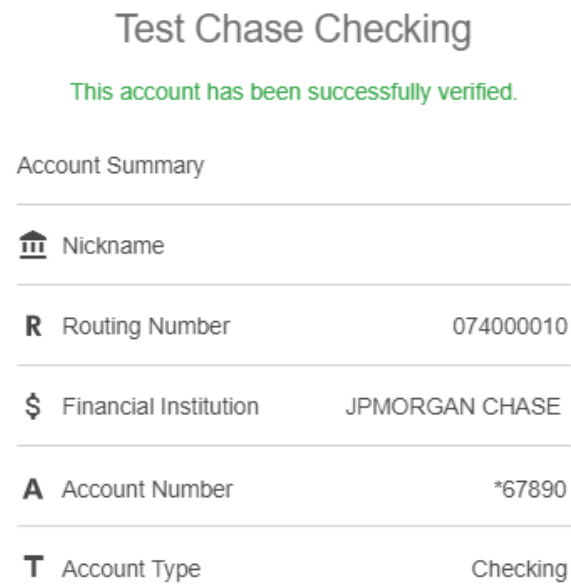
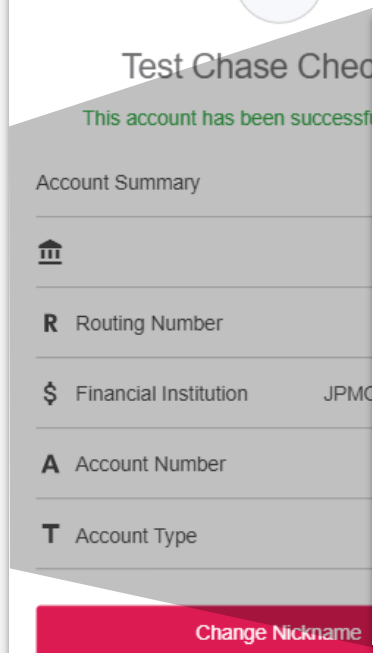
# ACCOUNT DETAILS

USE THE FOLLOWING PROCESS TO VIEW ACCOUNTS

Click Details to view Account Details.



**Details**



**Change Nickname**

**Delete Account**

# ADD / CHANGE ACCOUNT NICKNAME

USE THE FOLLOWING PROCESS TO ADD OR CHANGE AN ACCOUNT NICKNAME:

Click change Nickname from the Account Details page.

The screenshot shows the 'Accounts' tab selected. The account name is 'Test Chase Checking' with a verification message. The 'Account Summary' section lists the account type as 'Checking'. A red 'Change Nickname' button is at the bottom.

Change Nickname

Enter or change the account Nickname.

The dialog box shows the account name 'Test Chase Checking' and a verification message. The 'Nickname' field contains 'External 2' with a green checkmark. There are 'Save Changes' and 'Cancel Changes' buttons at the bottom.

Click Save Changes.

Save Changes

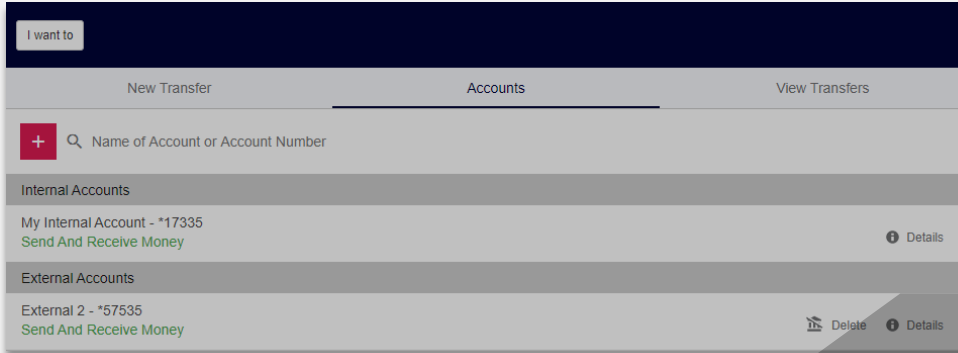
The screenshot shows the 'Accounts' tab with a list of accounts. The 'External 2 - \*57535' account is highlighted, showing the updated nickname and the text 'Send And Receive Money'.

External 2 - \*57535  
Send And Receive Money

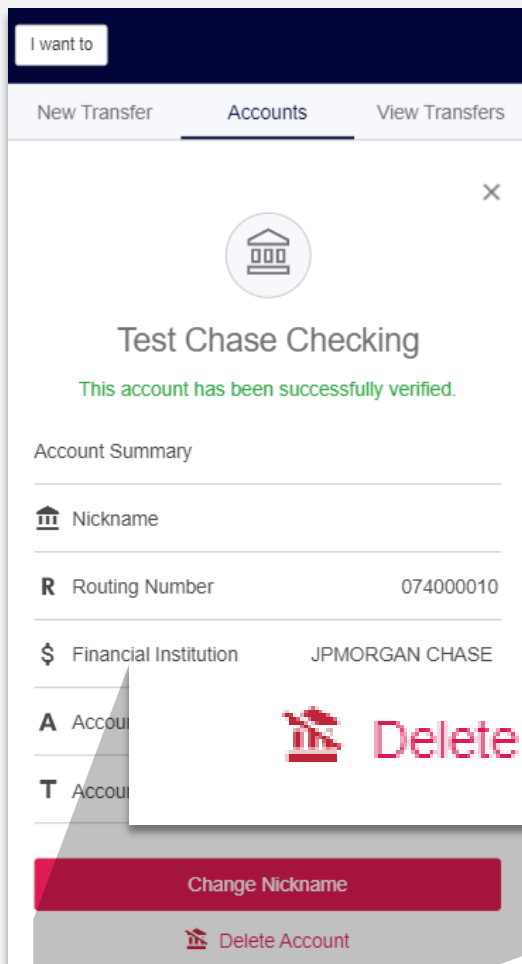
Account Details will now reflect the new Nickname.

# DELETE ACCOUNT

USE THE FOLLOWING PROCESS TO DELETE AN EXTERNAL ACCOUNT:



Click Delete from the Accounts page.



OR



Click Delete from the Account Details.

CONTINUE: DELETE ACCOUNT PROCESS



# SENDING A NEW TRANSFER

SUBMIT A NEW TRANSFER WITH THE FOLLOWING PROCESS:

Enter an amount above \$1.00

Amount to Transfer:

\$0<sup>00</sup>

Please enter an amount for this transfer  
Tap above to change amount



Choose an account from  
which to pull funds

From Account
A Nice Account 6 - *67890 Send And Receive Money
CHASE CHASE CHECKING - *57535 Send And Receive Money
CHASE CHASE CHECKING - *81327 Send And Receive Money
Test 5 - *57688 Send And Receive Money
CHASE UTest - *22147 Send And Receive Money
Add An Account



I want to

New Transfer Accounts View Transfers

Amount to Transfer:

\$0<sup>00</sup>

Tap above to change amount

From Account

Select Account

To Account

Select Account

Note

Fee Verification

☐ I verify that there is a \$1.00 fee and I wish to continue

Transfer Money

I Already Have An Authentication Code  
Cancel Current Transfer

To Account

2 - \*87987  
Send And Receive Money

A - \*23123  
Send And Receive Money

Sponsored by Patrick The Greatest Man Alive  
- \*32528  
Send And Receive Money

Add An Account

Choose an account to  
Transfer funds to.

CONTINUE: TRANSFER PROCESS



# SENDING A NEW TRANSFER

SUBMIT A NEW TRANSFER WITH THE FOLLOWING PROCESS:

Enter a Note. (optional)

Note

Click the checkbox to accept the fee.

Fee Verification

☐ I verify that there is a \$1.00 fee and I wish to continue

Click the Transfer Money button.

Transfer Money

OR

Cancel Current Transfer.

Cancel Current Transfer

I want to

New Transfer Accounts View Transfers

Amount to Transfer:

\$0.00

Tap above to change amount

From Account

Select Account

To Account

Select Account

Note

Fee Verification

☐ I verify that there is a \$1.00 fee and I wish to continue

Transfer Money

I Already Have An Authentication Code

Cancel Current Transfer

I Already Have An Authentication Code

The User can authenticate first if they Already Have An Auth Code.

CONTINUE: TRANSFER PROCESS



# AUTHENTICATE USER

AUTHENTICATE USER WHILE SUBMITTING TRANSFER.

Click Transfer Money.

Transfer Money



Request an Authentication Code.

## Authenticate User

Select a method below to determine how you will receive the authentication code.

Send authentication code by email  
support@alliedpayment.com

Send authentication code by text  
XXX-3493

Send authentication code by text  
XXX-7400

Send authentication code by phone call  
XXX-3493

Send authentication code by phone call  
XXX-7400



Enter the Authentication Code or request a new one.

## Authenticate User

We have sent the authentication code to:  
( ) -

Please Enter the 4 digit authentication code

0 0 0 0

Authenticate User

Send A New Authentication Code

Click Authenticate User.

I want to

New Transfer Accounts View Transfers

Amount to Transfer:

\$0.00

Tap above to change amount

From Account

Select Account

To Account

Select Account

Note

Fee Verification

☐ I verify that there is a \$1.00 fee and I wish to continue

Transfer Money

[I Already Have An Authentication Code](#)

[Cancel Current Transfer](#)

CONTINUE TO SEND MONEY



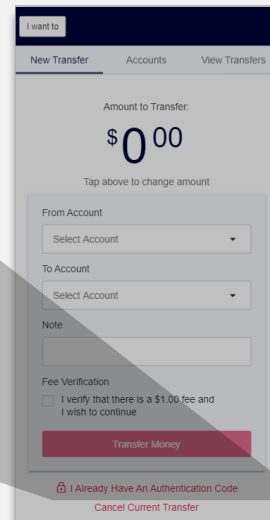


# ALREADY HAVE AN AUTH CODE?

AUTHENTICATE USER BEFORE SUBMITTING TRANSFER.

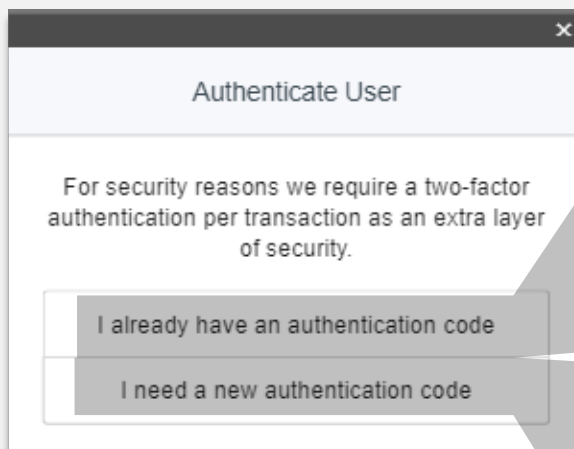
Click "I Already Have An Auth Code."

 I Already Have An Authentication Code

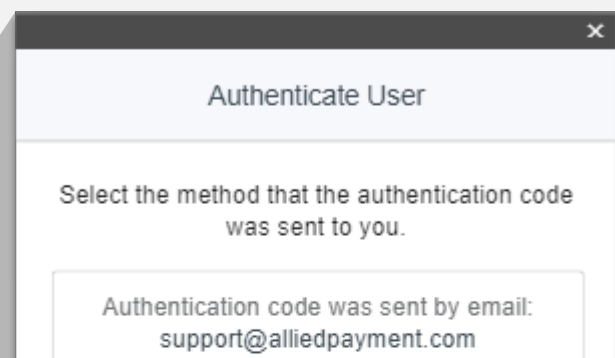


A mobile app interface for a transfer. At the top, it says "I want to" with tabs for "New Transfer", "Accounts", and "View Transfers". Below is "Amount to Transfer: \$0.00" with a note "Tap above to change amount". There are dropdowns for "From Account" and "To Account", both labeled "Select Account". A "Note" field is below. A "Fee Verification" section has a checkbox "I verify that there is a \$1.00 fee and I wish to continue". A red "Transfer Money" button is at the bottom. At the very bottom, there is a link "I Already Have An Authentication Code" and a "Cancel Current Transfer" link.

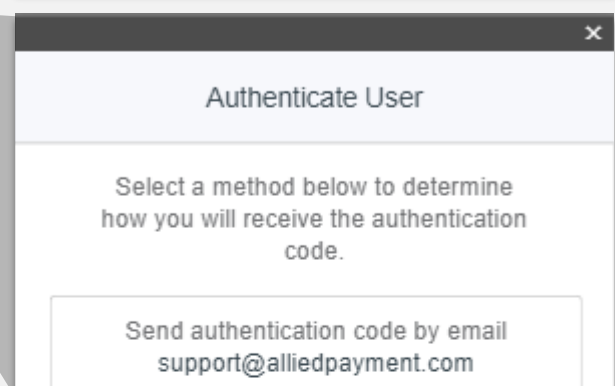
Continue to enter  
Authentication Code.



A dialog box titled "Authenticate User" with a close button (X). The text inside says: "For security reasons we require a two-factor authentication per transaction as an extra layer of security." Below this are two buttons: "I already have an authentication code" and "I need a new authentication code".



A dialog box titled "Authenticate User" with a close button (X). The text inside says: "Select the method that the authentication code was sent to you." Below this is a text box containing: "Authentication code was sent by email: support@alliedpayment.com".



A dialog box titled "Authenticate User" with a close button (X). The text inside says: "Select a method below to determine how you will receive the authentication code." Below this is a text box containing: "Send authentication code by email support@alliedpayment.com".

Continue to request an  
Authentication Code.

CONTINUE AUTHENTICATION



# AUTHENTICATE USER

AUTHENTICATE USER BEFORE SUBMITTING TRANSFER.

Enter the Authentication Code.

I want to

New TransferAccountsView Transfers

Amount to Transfer:

Authenticate User

We have sent the authentication code to:  
(260) 206-3493

Please Enter the 4 digit authentication code

0000

Authenticate User

Send A New Authentication Code

Fee Verification

☐ I verify that there is a \$1.00 fee and I wish to continue

Transfer Money

I Already Have An Authentication Code

Cancel Current Transfer



Authenticate User

Authenticated

You are successfully authenticated for the next payment during this session.

Continue To Send Money



This Transfer Is Authenticated

CONTINUE TO SEND MONEY




# MONEY SENT!

REVIEW THE DETAILS OF THE TRANSFER

## TRANSFER PROCESS COMPLETE!

I want to


New TransferAccountsView Transfers






Money Sent!

Your money was successfully transferred between your two accounts.

Activity Summary

 Print Details

\$ Amount	\$16.12
← From Account	External 1
→ To Account	Internal Account 1
 Send On Date	November 14, 2019
 Delivery Date	November 15, 2019
 Note	Test

Transfer More Money

PRINT DETAILS

AMOUNT

FROM ACCOUNT

TO ACCOUNT

SEND ON DATE

DELIVERY DATE

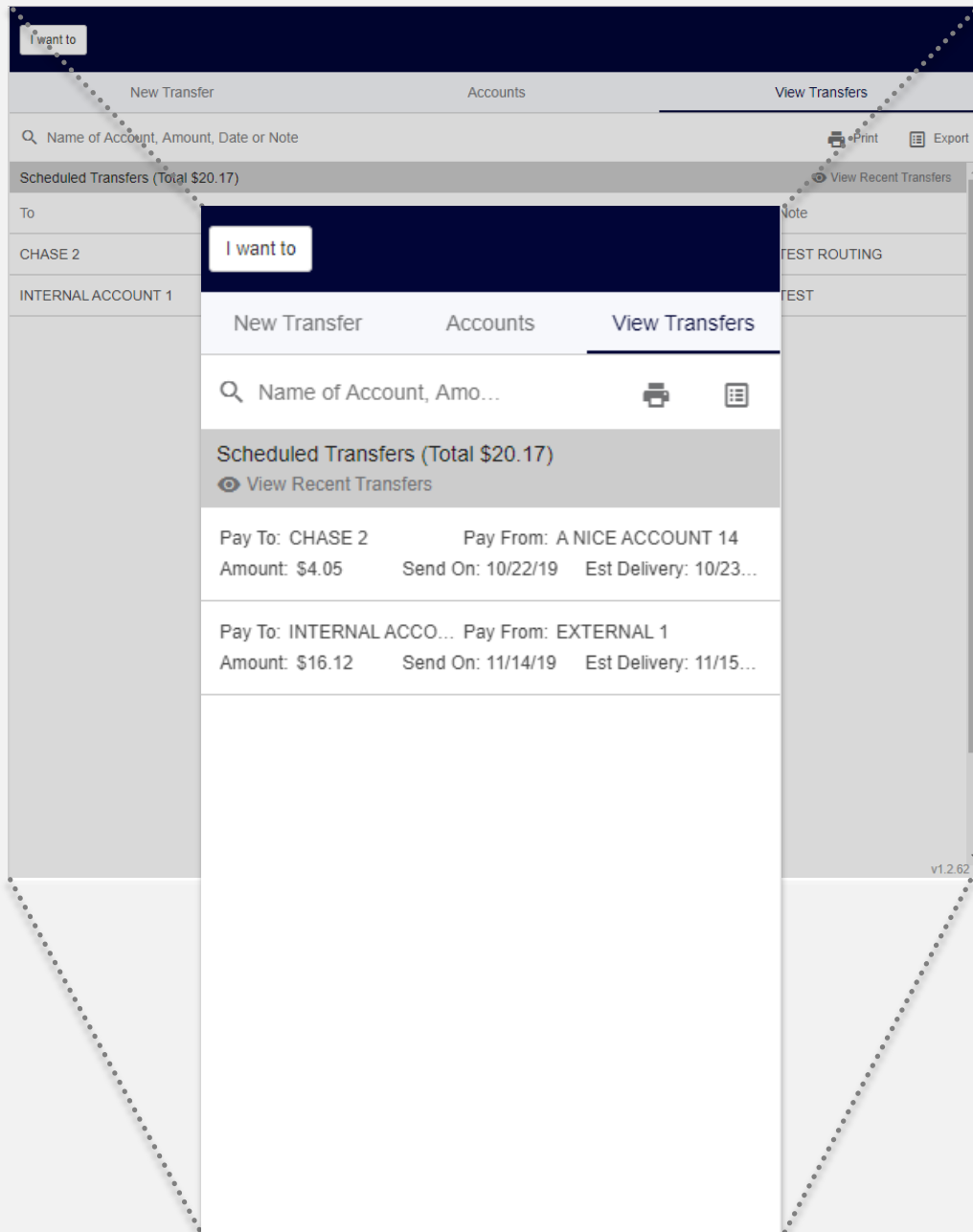
NOTE

TRANSFER MORE MONEY

- ◆ Takes user to Send Money page and resets fields to default

# TRANSFERS PAGE OVERVIEW

THE TRANSFERS PATH ALLOWS THE USER TO VIEW, CHANGE AMOUNT, AND CANCEL TRANSFERS.



# TRANSFERS PAGE OVERVIEW

THE TRANSFERS PATH ALLOWS THE USER TO VIEW, CHANGE AMOUNT, AND CANCEL TRANSFERS.

## PRINT TRANSFERS

- ◆ Creates a Print preview of the Transfers page

## EXPORT TRANSFERS

- ◆ Creates a PDF, Excel, or CSV file of the Transfers.

## SEARCH BOX

- ◆ Default: Name of Account, Amount, Date or Note
- ◆ Allows User to enter a word or string of alpha-numeric characters
- ◆ Filters Transfers page by User's search

## TRANSFERS STATUS

- ◆ Default: Scheduled Transfers (Total \$x.xx)
- ◆ Click to toggle Recent Transfers

## TRANSFER DETAILS

- ◆ Default:
- ◆ Pay To: Account Name
- ◆ Pay From: Account Name
- ◆ Amount: \$x.xx
- ◆ Send On: xx/xx/xx
- ◆ Est Delivery: xx/xx/xx

The screenshot shows the 'View Transfers' tab selected. At the top, there's a search bar with the placeholder 'I want to' and a search icon. Below it are tabs for 'New Transfer', 'Accounts', and 'View Transfers'. A search filter 'Name of Account, Amo...' is visible. The main content area shows 'Scheduled Transfers (Total \$20.17)' with a toggle for 'View Recent Transfers'. Two transfer entries are listed:

Pay To: CHASE 2 Amount: \$4.05	Pay From: A NICE ACCOUNT 14 Send On: 10/22/19 Est Delivery: 10/23...
Pay To: INTERNAL ACCO... Amount: \$16.12	Pay From: EXTERNAL 1 Send On: 11/14/19 Est Delivery: 11/15...

Callout boxes from the overview text point to specific UI elements: 'PRINT TRANSFERS' points to a printer icon; 'EXPORT TRANSFERS' points to a download icon; 'SEARCH BOX' points to the search bar; 'TRANSFERS STATUS' points to the 'View Recent Transfers' toggle; and 'TRANSFER DETAILS' points to the first transfer entry.

# TRANSFERS DETAILS

USE THE FOLLOWING PROCESS TO VIEW TRANSFER DETAILS.

Click on a Transfer to open the Transfer Details.

I want to

New TransferAccountsView Transfers

Q

Name of Account, Amo...

Print

Calendar

Scheduled Transfers (Total \$20.17)

View Recent Transfers

Pay To: CHASE 2

Pay From: A NICE ACCOUNT 14

Amount: \$4.05

Send On: 10/22/19

Est Delivery: 10/23...



## SCHEDULED PAYMENT

I want to

New TransferAccountsView Transfers

Transfer Created

Your transfer has been created and will be completed soon.

Activity Summary

Print Details

\$ Amount

\$16.12

← From Account

EXTERNAL 1 - \*73662

→ To Account

INTERNAL ACCOUNT 1 - \*67890

Calendar Send On Date

November 14, 2019

Calendar Delivery Date

November 15, 2019

Message Note

TEST

Change Amount

Cancel Transfer

v1.2.62

I want to

New TransferAccountsView Transfers

Q

Name of Account, Amo...

Print

Calendar

Recent Transfers

View Scheduled Transfers

Pay To: TEST CHASE CH...

Pay From: HOLY MOLY

Amount: \$500.00

Send On: 7/25/18

Est Delivery: 7/26/18



## RECENT PAYMENT

I want to

New TransferAccountsView Transfers

Money Transferred

Your payment has successfully transferred from your two accounts.

Activity Summary

Print Details

\$ Amount

\$3.00

← From Account

PLAID CHECKING - \*30000

→ To Account

TEST 2 - \*57688

Calendar Send On Date

July 25, 2018

Calendar Delivery Date

July 26, 2018

Message Note

SHADOW

v1.2.62

# SCHEDULED TRANSFER DETAILS

Click on a Scheduled Transfer to open the Transfer Details.


I want to

New Transfer

Accounts

View Transfers

×



Transfer Created


Your transfer has been created and will be completed soon

Activity Summary


\$ Amount

← From Account


→ To Account



 Send On Date




 Delivery Date



 Note

Change Amount

 Cancel Transfer

v1.2.62

\$ Amount


\$16.12

← From Account

External 1


→ To Account

Internal Account 1




 Send On Date

November 14, 2019



 Delivery Date

November 15, 2019

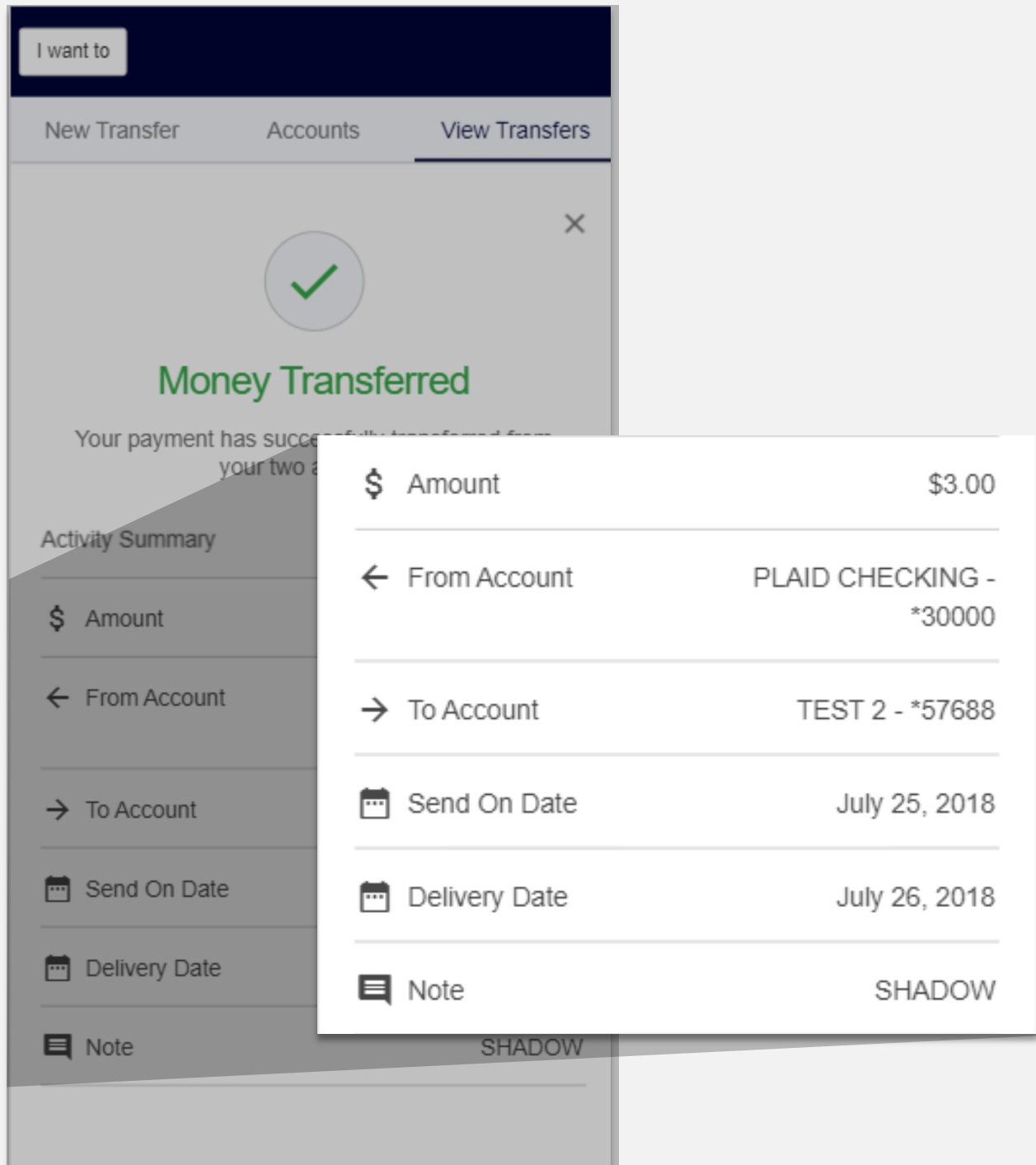


 Note

Test

# RECENT TRANSFER DETAILS

Click on a Recent Transfer to open the Transfer Details.





# CHANGE TRANSFER AMOUNT

USE THE FOLLOWING PROCESS TO CHANGE A TRANSFER AMOUNT:


From the Scheduled Transfers Details: Click Change Amount.

I want to

New Transfer Accounts View Transfers

Transfer Created

Your transfer has been created and will be completed soon.

Activity Summary  Print Details

\$ Amount \$16.12

← From Account

→ To Account \*67890

📅 Send On Date November 14, 2019

📅 Delivery Date November 15, 2019

📝 Note TEST

Change Amount

Cancel Transfer

v1.2.62

Change Amount



I want to

New Transfer Accounts View Transfers

Editing Transfer

You are currently sending \$16.12 to INTERNAL ACCOUNT 1 - \*67890 from your EXTERNAL 1 - \*73662 account

Change Amount

\$ 2.75 ✓

Save Changes

Cancel Changes

v1.2.62




I want to

New Transfer Accounts View Transfers

Transfer Created

Your transfer has been created and will be completed soon.

Activity Summary  Print Details

\$ Amount \$2.75

← From Account EXTERNAL 1 - \*73662

→ To Account INTERNAL 1 - \*73662

📅 Send On Date November 14, 2019

📅 Delivery Date November 15, 2019

📝 Note TEST

Change Amount

Cancel Transfer

v1.2.62

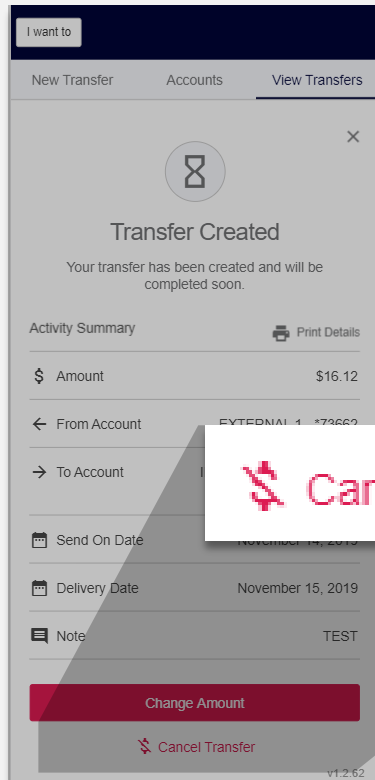
\$ Amount

\$2.75

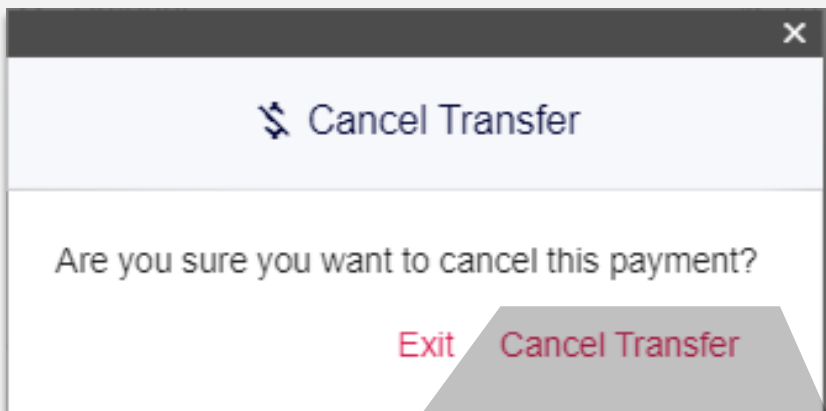
# CANCEL TRANSFERS

USE THE FOLLOWING PROCESS TO CANCEL A TRANSFER:

From the Scheduled Transfers Details: Click Cancel Transfer.



Cancel Transfer



Cancel Transfer

# A2A EMAIL NOTIFICATIONS

THE USER MAY RECEIVE THE FOLLOWING EMAIL NOTIFICATIONS FROM A2A:

## DEPOSITS HAVE BEEN SENT

- ♦ Email generated and sent to the User when they adds an account manually.
- ♦ Notifies User that they will receive small deposits from Allied Payment over the next two business days.
- ♦ Describes how to complete the account verification process.

## START USING YOUR ACCOUNT...

- ♦ Email generated and sent to the User when the Micro Deposits have been processed.
- ♦ Notifies User that they should be able to see the amounts of the Micro Deposits from Allied Payment in the account that was added manually.
- ♦ Describes how to complete the account verification process.
- ♦ The User has 30 days to verify and will receive an email every 5 days. At day 25, the User will receive a LAST CHANCE email notifying them that there are only five days left to verify the account before starting over.

## EXPIRED

- ♦ Email generated and sent to the User after 30 days if the User has not verified the account that was added manually.
- ♦ Notifies User that the account verification window has expired and they must start over if they wish to add the account.

## SUCCESS!

- ♦ Email generated and sent to the User after the User verifies the manually added account using Micro Deposits.
- ♦ Notifies User that the account verification was successful and the account is now available to transfer money.

## ACCOUNT DISABLED

- ♦ Email generated and sent to the User's Financial Institution when a User failed to verify an account that was added manually.
- ♦ Notifies the Financial Institution that the User has failed to verify an account and that it is now frozen in the A2A UI.
- ♦ Describes how to view the User and account details from Disabled Accounts in FI Admin and how to allow the User to try again.

# A2A EMAIL NOTIFICATIONS

## EXAMPLE

### IMPORTANT: Allied Payment Newly Added Account – Your deposits are available

THIS IS A TEST MESSAGE \*\* It is supposed to go to Test User at [support@alliedpayment.com](mailto:support@alliedpayment.com)



### IMPORTANT: Allied Payment Newly Added Account – Your deposits are available

You have received small deposits from Allied Payment. To complete the verification process and start transferring money using your newly added account log into your [Financial Institution](#) online/mobile banking access and take note of the small amounts deposited to account [Account Name - \\*\\*\\*xxxxx](#). then login to your Allied Payment online/mobile banking access and follow the 3 simple steps listed below.

- 1) From the Bill Pay section choose **A2A** from the list of options
- 2) Go to the accounts page and click on Test Customer Entered - \*\*\*\* [xxxx](#)
- 3) Enter the deposit amounts and submit

If you have any questions or concerns please feel free to contact us.

#### Customer Service

[support@alliedpayment.com](mailto:support@alliedpayment.com)

(260)399-1618

This is an automated notification, please do not reply to this email.

This email message (and any attached document) contains information which may be considered confidential or which may be privileged or otherwise exempt from disclosure under law, and is for the sole use of the individual or entity to whom it is addressed. Any other dissemination, distribution or copying of this message is strictly prohibited. If you receive this message in error, please immediately notify Allied Payment and destroy the attached message (and all attached documents).

- 1) From the Bill Pay section choose **A2A** from the list of options
- 2) Go to the accounts page and click on
- 3) Enter the deposit amounts and submit

Example Account - \*\*\*\* [xxxx](#)